

Armor Shield Drive Quick Start Guide

Thank you for purchasing the Fidelity Height Armor Shield Drive™. This Armor Shield Drive is based on the industry standard self-encryption drive (SED) technology with the hardware encryption on the device. The encryption is designed with the Trusted Computing Group (TCG) Opal specification. Fidelity Height LLC provided the software Opal Lock USB™ to enable and manage the build-in hardware security features.

The drive works with the licensed software which can be installed by the download link provided in the purchase confirmation email. Please refer to the instruction for the installation and setup of the Opal Lock USB software.

Note 1: You must use the Fidelity Height Opal Lock USB™ software to enable the hardware encryption of the Armor Shield drive.

Note 2: This software supports Microsoft Windows 10® OS. It does not support the Mac OS or Linux OS.

Note 3: To protect your data, always follow the safe removal procedures from your operating system when disconnecting the USB drive.

Review details of your Armor Shield Drive warranty by the Fidelity Height LLC Limited Warranty Statement on the guide or go to <https://fidelityheight.com/user-guide/> or refer to <https://fidelityheight.com/contact-us/> for more information regarding customer support.

DATASHEET

ARMOR SHIELD DRIVE AS 120/AS 250

SPECIFICATIONS	DESCRIPTION
Interface	USB 3.0 Type C
Disk Drive	SATA SSD with TCG Opal Support
Data Transfer Rate	Up to 550MB/s Read and 550MB/s Write
Dimensions	2.5 inch SFF (Small Form Factor)
Weight	0.2 kgs / 0.5 lbs
Operating Systems	Windows® 10+ (Does not support Mac)
Box Contents	Armor Shield TCG Opal SATA SSD
	USB-C Cable
	Quick User's Guide

Warranty Information

Obtaining Services

Fidelity Height LLC values your business and always attempts to provide you the very best of service. If this Product requires maintenance, either contact the dealer from whom you originally purchased the Product or visit our product support website at <https://FidelityHeight.com> for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured, to the address provided on your return paperwork. Your original box and packaging materials should be kept for storing or shipping your product.

To conclusively establish the period of warranty, check the warranty expiration (serial number required) via <https://FidelityHeight.com>. Fidelity Height LLC shall have no liability for lost data regardless of the cause, recovery of lost data, or data contained in any Product placed in its possession.

Limited Warranty for Consumer Products

Fidelity Height LLC ("Fidelity Height LLC")

What does this limited warranty cover?

This Limited Warranty applies to new Fidelity Height LLC storage products purchased from an authorized Fidelity Height LLC dealer by the original purchaser for normal use and not for resale. Fidelity Height LLC warrants that a covered product is free from defects in materials and workmanship, with the exceptions stated below.

How long does limited warranty coverage last?

This limited warranty lasts for 1 year, 2 years, 3 years or 5 years, or a fixed period from date of purchase, depending on when and where it was originally purchased. To determine the warranty specifically for your Fidelity Height LLC product, visit <https://FidelityHeight.com>. A valid proof of purchase may be required to prove eligibility. If you do not have a valid proof of purchase, the limited warranty period will be measured from the date of sale by Fidelity Height LLC to the authorized distributor.

What does this limited warranty not cover?

The limited warranty does not cover damage resulting from commercial use, misuse, accident, modification or alteration to hardware or software, tampering, unsuitable physical or operating environment beyond product specifications, improper maintenance, or failure caused by a product for which Fidelity Height LLC is not responsible. There is no warranty of uninterrupted or error-free operation. There is no warranty for loss of data—you must regularly back up the data stored on your product to a separate storage product. There is no warranty for product with removed or altered identification labels. FIDELITY HEIGHT LLC DOES NOT PROVIDE ANY OTHER WARRANTIES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OF IMPLIED WARRANTIES, SO THIS LIMITATION MAY NOT APPLY TO YOU. Fidelity Height LLC is not responsible for returning to you product that is not under warranty.

What must you do?

If you are having trouble with a product, before seeking limited warranty service, first follow the troubleshooting procedures that Fidelity Height LLC or your reseller provides. To obtain limited warranty service, you must first obtain a Return Materials Authorization and ship-to address by contacting the appropriate Fidelity Height LLC Service Center listed at <http://FidelityHeight.com>. You must return the covered hard disk drive using approved packaging to our logistics center. Packaging guidelines can be found at <http://FidelityHeight.com>. You must pay any associated transportation charges, duties and insurance in shipping the drive to our logistics center. You should remove all personal information from the product prior to its return.

What will Fidelity Height LLC do?

Fidelity Height LLC will replace the drive with a functionally equivalent replacement product, transportation prepaid. Fidelity Height LLC may replace your product with a product that was previously used, repaired and tested to meet Fidelity Height LLC specifications. You receive title to the replacement product at delivery to the carrier at Fidelity Height LLC shipping point. You are responsible for importation of the replacement product, if applicable. Fidelity Height LLC will not return the original drive; therefore, you are responsible for moving data to other media before returning. Data recovery is not covered under this limited warranty and is not part of the returns process. Fidelity Height LLC warrants that replacement product is covered for the remainder of the original product warranty or

90 days, whichever is greater.

How is our liability limited?

FIDELITY HEIGHT LLC AND ITS AFFILIATES, SUPPLIERS, DISTRIBUTORS, AND RESELLERS ARE NOT LIABLE FOR ANY OF THE FOLLOWING: 1) THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES (OTHER THAN BODILY INJURY INCLUDING DEATH AND TANGIBLE PERSONAL PROPERTY); 2) LOSS OF OR DAMAGE TO YOUR DATA; OR 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES (INCLUDING LOST PROFITS OR SAVINGS), EVEN IF INFORMED OF THE POSSIBILITY. SOME JURISDICTIONS DO NOT ALLOW LIMITATION OF LIABILITY, INCIDENTAL DAMAGES, OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

How do local laws apply?

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION.

Product features

Accelerated Performance

Larger files and more content demand next-level performance. The **Armor Shield Drive** delivers read speeds of up to 550MB/s and write speeds of up to 550MB/s, so you can access your digital world anytime, anywhere.

Password Protection with Hardware Encryption

Your data is invaluable. Help keep your data safe with password protected 256-bit AES hardware encryption from TCG OPAL standard.

Taking Durability to Greater Heights

Carry your data with confidence. The **Armor Shield Drive** has a bold, strong design that is tough enough to handle whatever comes your way. SSD provides shock and vibration resistant.

Simple Security Management

Included one license of the Opal Lock USB software makes it easy to enable the data security protection. Additional licenses can be purchased to allow multiple computers to use the software to transfer data from on PC to the other. The software is not compatible with Apple Mac OS or Linux OS.

USB Connection

Universal USB 3.0 connection, the **Armor Shield Drive** comes with a USB-C™ and USB-A cable to work with legacy systems.